

# MiScorecard Performance Summary

Agency: Bureau of Health Systems

Director Mike Pemble

Period: 2nd Quarter - FY '12

## SCORECARD

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
<b>Bureau Health Systems</b>							
Health Facility Engineering	Green	↓	90%	86.5%	92.0%	Quarterly	Percent compliance within 6 week time standard for construction plan review
Radiation Safety Section	Green	→	95%	100.0%	100.0%	Quarterly	Processing of registrations for ionizing radiation equipment within 10 work days
Licensing & Certification	Yellow	↓	100%	87.5%	90.0%	Quarterly	Completion of non long term care targeted survey work load (including CLIA) Total of 279 Surveys
Complaint Investigation unit	Yellow	↑	20	17.5	14.7	Quarterly	Reduce the average response time for initiating onsite investigations (days)
Nursing Home Monitoring	Green	→	100.0%	100.0%	100.0%	Quarterly	Standard surveys conducted annually for 100% of nursing homes.